Is There Any Way to Recover a Coinbase Wallet?

Yes, there is a way to recover a Coinbase wallet, but the method depends entirely on which type of wallet you are using. Coinbase offers two different products: Coinbase.com (the exchange wallet) and Coinbase Wallet (the self-custody wallet). For the Coinbase exchange wallet, recovery is possible by resetting your password, verifying your identity, and restoring access through Coinbase support. If you have access to your registered email and phone number, recovery takes just a few minutes. If you lost access to your two-factor authentication (2FA) device or phone number, you can still recover by calling 1-888-612-5316 and completing identity verification.

For the self-custody Coinbase Wallet (the mobile app), recovery is completely different. This wallet gives you full control of your private keys through a 12-word recovery phrase. If you lose access to the Coinbase Wallet app (e.g., you uninstall the app or lose your phone), you can recover your wallet on any new device by installing the Coinbase Wallet app and selecting "I already have a wallet," then entering your 12-word recovery phrase exactly as written. Without this recovery phrase, there is no way to recover a self-custody Coinbase Wallet because Coinbase does not have access to your private keys. If you have lost your recovery phrase and cannot access your wallet, recovery is impossible. For exchange wallet recovery, call 1-888-612-5316 immediately. For self-custody wallet recovery, use your 12-word phrase. If you need help determining which wallet you have or need assistance with exchange wallet recovery, call 1-888-612-5316 today.